

## Refunds

**Due to the digital nature of the training and software, we are unable to provide refunds on any purchases.**

In most cases you have paid for services and/or products and seen the results of using them and received profit from the efforts or deployment and usage of licensed, online tools or services. If you do not see ROI, or return on investment that was promised, LECF (The Literary Enthusiast Creative Firm) will do everything in its power to ensure that the lack is made up to you in some way.

However, as Google and other online entities are constantly changing their services, which influences everything online, there can be no iron-clad promises made or returns expected. That would be beyond the scope and ability of LECF to control.

If you feel that you were inappropriately charged for a service or product, or would like to speak to someone about a refund for a different reason, please submit an email support ticket to [admin@amandaeaddy.com](mailto:admin@amandaeaddy.com) or call (804)585-4536.

Accounts cancelled/terminated by LECF, for violating our terms of service, do not qualify for a refund. For example, if your account is cancelled due to spamming, you will not be given any refund. We believe strongly in upholding good and morale etiquette in ALL of our online proceedings and encourage our clients to do the same.

## Cancellations

If you are a ghostwriting/editing/social media management client, cancellations must be given in writing with a 30 day notice. Please email cancellations to [admin@amandaeaddy.com](mailto:admin@amandaeaddy.com) with the desired stop date.